



# PRESS INFORMATION

Ref: 429-Question  
Date: 1<sup>st</sup> October 2009

## **Is Your Local Safer Neighbourhood Team Meeting Your Policing Needs?**

This is the question currently being asked by Bedfordshire Police Authority. It is urging members of the public to log on to its website: [www.bedfordshirepoliceauthority.co.uk](http://www.bedfordshirepoliceauthority.co.uk) to let the Authority know whether people feel that their local Safer Neighbourhood Team is addressing the things that matter to them.

The Police Authority regularly asks a question such as this of those visiting its website. The last question was 'Do you know what the Policing Pledge means to you' and 50% confirmed that they did.

Vice Chair of the Authority, Penny Fletcher, said: "We were keen to know whether the information given out regarding the Policing Pledge had been seen and understood by members of the public. Thanks to the outcomes of this and other work we know that there is more work to do, which has already started. We really need people to know what the minimum standards, set out in the Pledge, are so that they know what to expect in terms of service and response.

"As the independent body that monitors policing on behalf of the public, it's also important that we know whether the Neighbourhood Teams are meeting the needs of local people. Answering this question is not a lengthy issue, it's a simple 'yes' or 'no' answer, so we hope that people will log on and tell us. If they want to say more they can email us using the direct link from the site.

"The information will be used when we consider police performance. If it becomes apparent that local needs are not being met in some areas then we can ask the Chief Constable to look into this and report back to us.

"All our work is aimed at improving the delivery of policing services, thereby increasing confidence and satisfaction in the police service in Bedfordshire."

ENDS

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