

Delivering in Partnership

Measures delivered in conjunction with partners. These targets support our strategic priorities. This document should be read in conjunction with the 2010-2013 Three Year Strategic Plan and the 2010-2011 Annual Policing Plan.

Confidence

| Measure | Title | Target | 2009/10 Performance | Change* |
|---------|--|--------|---------------------|---------|
| SPI 2.2 | Confidence in dealing with local concerns (Police and Local Council) | 54% | 48%** | +6% |
| SPI 4.1 | Perception of Anti-Social Behaviour | 12% | 15% | -3% |

* An increase in confidence in dealing with local concerns shows improved performance. A reduction in perceptions of anti-social behaviour shows improved performance.

** This is based on the latest available data; the 12 month period to December 2009.

Recorded Crime

| Measure | Title | Target | 2009/10 Performance | Change* |
|---------|---------------------------|--------|---------------------|---------|
| SPI 5.1 | Serious Violent Crime | 354 | 422 | -16% |
| SPI 5.2 | Serious Acquisitive Crime | 8646 | 9406 | -8% |
| Local | Burglary Dwelling | 3031 | 3436 | -12% |
| Local | Overall recorded crime | 40667 | 42169 | -4% |

* A decrease in recorded crime shows improved performance.

Offences Brought to Justice

| Measure | Title | Target | 2009/10 Performance | Change* |
|---------|---------------------------|--------|---------------------|---------|
| SPI 6.1 | Serious Violent Crime | 24% | 24% | 0% |
| SPI 6.2 | Serious Acquisitive Crime | 12% | 10% | +2% |
| SPI 6.4 | Serious Sexual Offences | 32% | 18% | +14% |

* An increase in offences brought to justice shows improved performance.

Protective Services

| Measure | Title | Target | 2009/10 Performance | Change* |
|---------|---------------------------------------|------------|---------------------|----------|
| Local | % Domestic abuse repeat victimisation | 28%** | N/A** | N/A** |
| SPI 8.1 | Asset Recovery*** | £1,323,800 | £816,780 | £507,020 |
| SPI 9.1 | No. KSI per 100m vehicle Km travelled | 238 | 253 | -15 |

* A reduction in domestic abuse repeat victimisation and in KSIs (the number of people killed and seriously injured in road traffic accidents) shows improved performance. An increase in the value of assets recovered shows improved performance.

** Domestic Abuse Repeat Victimisation is a new national indicator based on repeat cases at the Multi Agency Risk Assessment Conference. The target has been set by the local partnerships. Previous performance data is not available.

*** Asset Recovery targets are to be confirmed with the Home Office.

Police Specific Targets

These targets support our strategic priorities. This document should be read in conjunction with the 2010-2013 Three Year Strategic Plan and the 2010-2011 Annual Policing Plan.

Satisfaction

| Measure | Title | Target | 2009/10 Performance | Change* |
|---------|--|--------|---------------------|---------|
| SPI 1.1 | User satisfaction with the whole experience | 86% | 81% | +5% |
| SPI 1.1 | User satisfaction with being kept informed | 74% | 67% | +7% |
| SPI 1.2 | Comparative satisfaction (white / minority ethnic) | 7% | 9% | -2% |

* An increase in user satisfaction shows improved performance. A reduction in comparative satisfaction shows less difference in the level of satisfaction between white and minority ethnic users, and thus shows improved performance.

Detected Crime

| Measure | Title | Target | 2009/10 Performance | Change* |
|---------|--|--------|---------------------|---------|
| Local | Serious Violent Crime | 48% | 37% | +11% |
| Local | Serious Acquisitive Crime | 14% | 11% | +3% |
| Local | Serious Sexual Offences | 27% | 26% | +1% |
| Local | Overall positive disposal rate (sanction detections and restorative justice) | 27% | 26% | +1% |

* An increase in detected crime shows improved performance.

Incident Response

| Measure | Title | Target | 2009/10 Performance | Change* |
|---------|---|--------|---------------------|---------|
| Local | Urban immediate response; calls attended within 15 minute timescale | 90%** | 88% | +2% |
| Local | Rural immediate response; calls attended within 20 minute timescale | 90%** | 89% | +1% |

* An increase in calls attended within stipulated timescales shows improved performance.

** Targets are set in line with the national the Policing Pledge.

Resource Management

| Measure | Title | Target | 2009/10 Performance | Change* |
|--------------------------|--|--------|---------------------|---------|
| SPI 3.1 | Minority Ethnic Police Officer Recruitment | 10% | 6.6% | +3.4% |
| Local, based on SPI 13.2 | Percentage of working hours lost due to sickness: police staff | 4.5% | 5.0% | -0.5% |
| SPI 12.1 | Police Service Efficiency | 3.6% | 3.4% | +0.2% |

* An increase in minority ethnic officer recruitment and Police service efficiency shows improved performance. A reduction in sickness rates shows improved performance.